

PERSONAL ACADEMIC PERSPECTIVES

- RESEARCH
- EDUCATION

RESEARCH – PERSONAL PERSPECTIVE

- DECISION SCIENCES AND ENGINEERING SYSTEMS
- CENTER OF SERVICES RESEARCH AND EDUCATION
- SERVICE SYSTEMS ENGINEERING
- NSF – HOMELAND SECURITY
- DESIGN OF SERVICES
- DATA SURFACE MINING
- BANKING, ELECTRIC UTILITIES, ETC.
- MOT – TECHNOLOGY CHARACTERIZATION

EDUCATION – PERSONAL PERSPECTIVE

- NEW DEGREE IN SERVICE AND MANUFACTURING SYSTEMS ENGINEERING
- NEW DEGREE IN INDUSTRIAL AND MANAGEMENT ENGINEERING
- TEXT BOOK ISSUE – SERVICE OPERATIONS MANAGEMENT
- JOBS ISSUE